



Technician Support

Education Technologies

Teaching in the classroom has evolved with children using a variety of different mobile devices and teachers making use of more online software solutions, making the IT infrastructure and integration of all these devices and software platforms more complex. We can assist with the smooth running and effective management of your school IT.



Flexibility and choice

One size doesn't fit all so we'll work with you to understand your unique requirements and pull together a bespoke support package that will meet the needs of your school.

We can help with:

- Routine server and system maintenance; including backup monitoring, installation of software and build packages, Microsoft update & security patch deployment
- Support of Microsoft, Apple and Google equipment e.g. Desktops, laptops, iPad, iMac, Android and/or Chromebooks
- Support for Google Classroom, Entrust Launch Suite, Microsoft Teams and Zoom
- Technical support to both curriculum and admin users
- Installation of MIS upgrades
- Sophos anti-virus & encryption installation, configuration and update schedules
- Active directory management including creation of staff and pupil network logons and password resets
- Management of virtualised environments
- Printer and print server management
- Digital camera support and advice
- Device health checks
- Interactive board and projector support
- Procurement advice (hardware and software)
- Investigating and troubleshooting ad-hoc recorded problems
- Mobile device guidance and support
- Wireless guidance and support
- Classroom management system support
- Asset management of equipment
- Remote and on-call support for your network
- Delivering informed solutions for unique school requirements
- Identifying potential issues to avoid future disruption to lesson times, which in turn ensures you and your staff spend more time teaching rather than trying to fix technical problems

Learn more

Call **0333 300 1900** or email information@entrust-ed.co.uk